

LUX  
FLOORING



# LUX LAMINATE FLOORING HERRINGBONE WARRANTY

Residential and Commercial Use

**Contact Us:**

[questions@luxflooring.com](mailto:questions@luxflooring.com)  
[LUXFlooring.com](http://LUXFlooring.com)

## 1. Warranty Coverage

This warranty covers manufacturing defects, structural integrity, and locking system performance under normal residential and approved commercial use.



## 2. Installation Compliance

Warranty coverage applies only when flooring is installed in accordance with:

- LUX Herringbone Installation Guidelines
- Unilock AB system requirements
- Approved subfloor and moisture standards

Failure to comply voids warranty coverage.



### 3. What Is Covered

- Manufacturing defects
- Structural failure
- Locking system failure
- Decorative surface wear through under normal use



### 4. Warranty Exclusions

#### Environmental Conditions

- Moisture intrusion
- Flooding or plumbing leaks
- Excessive humidity or temperature extremes

#### Installation Related

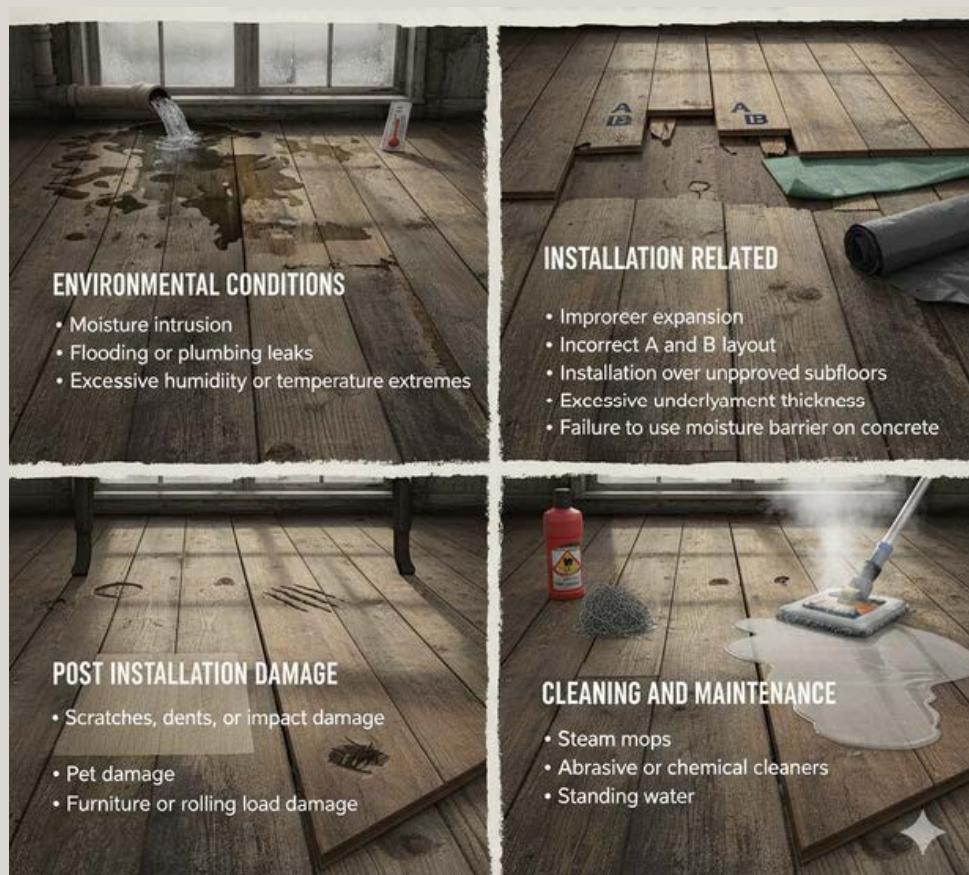
- Improper expansion
- Incorrect A and B layout
- Installation over unapproved subfloors
- Excessive underlayment thickness
- Failure to use moisture barrier on concrete

#### Post Installation Damage

- Scratches, dents, or impact damage
- Pet damage
- Furniture or rolling load damage

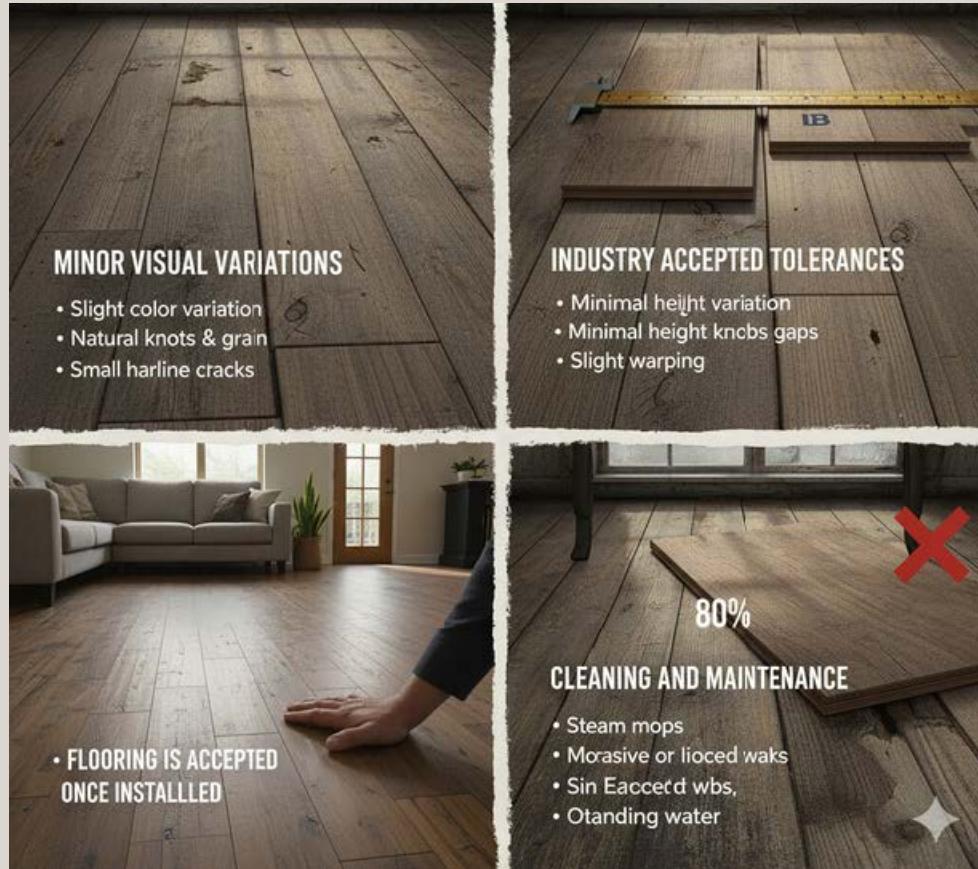
#### Cleaning and Maintenance

- Steam mops
- Abrasive or chemical cleaners
- Standing water



## 6. Defect Tolerance

Minor visual variations and industry accepted tolerances are not considered defects. Flooring is considered accepted once installed.



## 7. Claim Process

Claims must include:

- Proof of purchase
- Installation photos
- Moisture test results
- Description of issue

Submit claims to: [claims@luxflooring.com](mailto:claims@luxflooring.com)

