



LUX
FLOORING



LUX LAMINATE FLOORING HERRINGBONE WARRANTY

Residential and Commercial Use

Contact Us:

questions@luxflooring.com

LUXFlooring.com

1. Warranty Coverage

This warranty covers manufacturing defects, structural integrity, and locking system performance under normal residential and approved commercial use.



2. Installation Compliance

Warranty coverage applies only when flooring is installed in accordance with:

- LUX Herringbone Installation Guidelines
- Unilock AB system requirements
- Approved subfloor and moisture standards

Failure to comply voids warranty coverage.



3. What Is Covered

- Manufacturing defects
- Structural failure
- Locking system failure
- Decorative surface wear through under normal use



4. Warranty Exclusions

Environmental Conditions

- Moisture intrusion
- Flooding or plumbing leaks
- Excessive humidity or temperature extremes

Installation Related

- Improper expansion
- Incorrect A and B layout
- Installation over unapproved subfloors
- Excessive underlayment thickness
- Failure to use moisture barrier on concrete

Post Installation Damage

- Scratches, dents, or impact damage
- Pet damage
- Furniture or rolling load damage

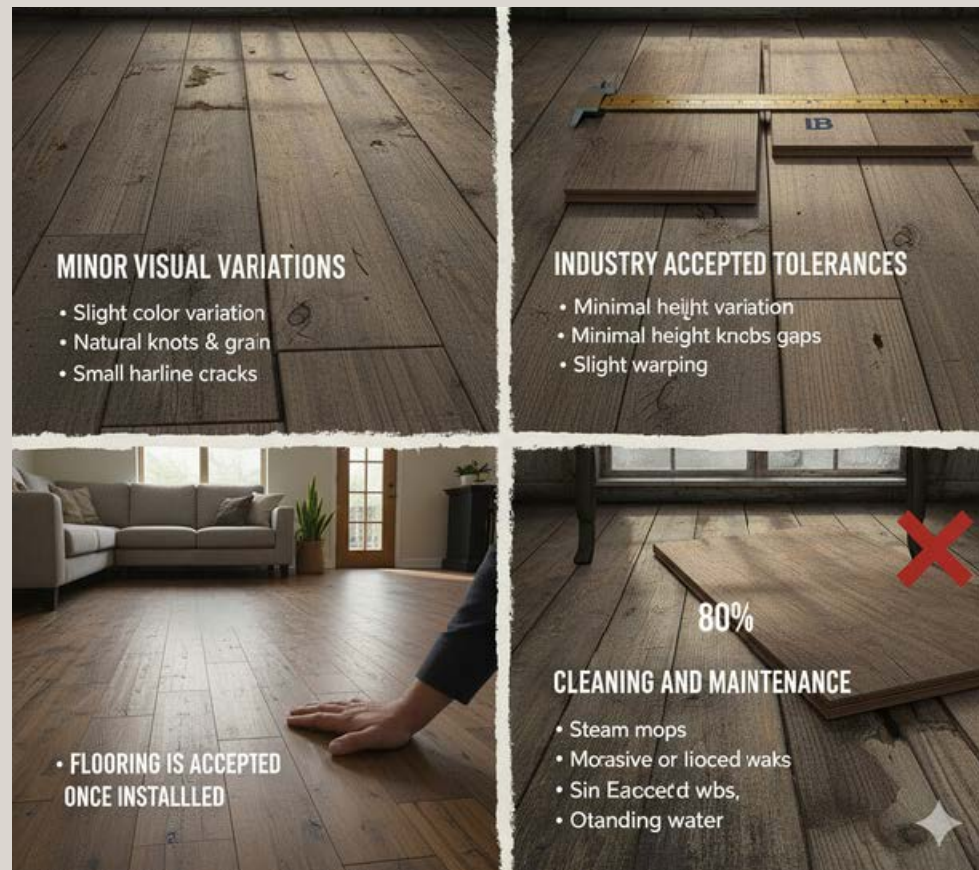
Cleaning and Maintenance

- Steam mops
- Abrasive or chemical cleaners
- Standing water



6. Defect Tolerance

Minor visual variations and industry accepted tolerances are not considered defects. Flooring is considered accepted once installed.



7. Claim Process

Claims must include:

- Proof of purchase
- Installation photos
- Moisture test results
- Description of issue

Submit claims to: claims@luxflooring.com

